

THE ATTACHED STATEMENT WAS RECEIVED PRIOR  
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Statement 4a – Tina Willshire

Good afternoon

I wish to make a public statement for the meeting.

The Westlink service was brought in to replace the reliable and useful 512 bus service for Bedminster and Windmill Hill

The new service is erratic, illogical and frustrating and because of this the buses are very often empty . More often than not an empty bus will be sent from Keynsham or Chew Magna to Bedminster to do a very short trip up to Windmill Hill this is a ridiculous waste of fuel and harming the environment. Even if you are on the bus stop and going to the same destination as another passenger if you have booked at a different time you are not allowed to board the bus. Ludicrous . There is no flexibility.

You can book a bus from Bedminster to Chew Magna but not Clifton, or to Keynsham but not Broadmead... all "out of zone"

Bedminster Parade has only one sat nav reference point and so it is a lottery as to which side of the road you stand. If you are on the wrong side of the road the driver will not wait for you .

Drivers have very little or no local knowledge and so become seriously frustrated at the narrow streets. The extremely confusing stay right signs on Hereford Street appears to cut off access to Windmill Hill the drivers miss the turning which means getting home via St Johns Lane. More stress all around.

Booking is a complete lottery . Pretty impossible to get a bus between 1 and 2. Buses often redirected at short notice and do not arrive and estimated time of arrivals cannot be trusted.

In short this system seems fundamentally flawed and it is not serving the community on Windmill Hill . Thank you for listening.

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